

Propane Gas Tank FAQ's

Question By V. Lima 6/25/12

Answers by: **Charlie Ermer, Supply & Pricing Manager**, Palmer Gas/ Ermer Oil, 13 Hall Farm Rd. Atkinson, NH 03811 (603) 681-2238



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Contract:

1. **Q.** Are Propane Gas contracts with all 58 units the exact same?
A. Yes the contract signed on behalf of Windham Meadows is dated 12/15/2005 and is attached.

Group Discounts:

1. **Q.** Do all unit owners (58) receive a group discount?
A. Yes, the 58 units receive a discount as specified in the contract.
2. **Q.** Do all 58 units need to purchase gas in order to receive the discount?
A. The contract specifies that all 58 units purchase gas from Palmer Gas.

Tank & Components Ownership Responsibility:

1. **Q.** Who owns the 500 gallon propane tanks?
A. Palmer Gas Company owns the propane tanks.
2. **Q.** Who owns the gas lines coming from the head of the propane tank?
A. Palmer Gas owns the gas lines up to the expiration of the contract, then it shall be transferred to the Association.
3. **Q.** How much of the gas line is owned by Palmer and how much is owned by the unit owner?
A. (Palmer) To the point of the inlet of the second stage regulator.
4. **Q.** Who owns the black fiberglass head cover?
A. Palmer Gas Company owns this equipment.

Liability:

1. **Q.** Does Palmer insure the tanks and any associated property/personal damage or injury if the tank was ruptured or was leaking for natural causes?
2. **A.** Refer to the attached Palmer Certificate of Insurance

Tank Maintenance/Life:

1. **Q.** How frequently do tanks need to be replaced? 10 yrs? 30 yrs? 60yrs? never?
A. Lifespan of tanks depends on a variety of factors and ASME designed tanks do not have a specific expiration date.
2. **Q.** Who pays for replacement costs, when the time comes?
A. In the event a tank needs to be replaced, Palmer Gas is responsible for providing the replacement tank and necessary connections to put gas equipment back into service. Any other maintenance is the responsibility of the property owner.
3. **Q.** Is there any periodic maintenance required on the tank or the head of the tank ie guages? Who is responsible for the maintenance?(if its required).
A. Palmer Gas is responsible for maintenance of the tank. Periodic testing is required which includes cathodic testing performed by Palmer Gas/Ermer Oil.

Emergencys:

1. **Q.** Are there any emergency actions a unit owner should take if a fire starts on an appliance(stove, fireplace etc.) inside the home? or If a unit owners smells gas inside or outside the unit?? ie Tank Shut Off? Are instructions available?
A. Please refer to the attached document: Important Propane Safety Information.